

**Committee Members Present:**

Mr. Edward Barlow  
Ms. Jean Grim, Vice Chair  
Mr. Carlton Starke  
Mr. Daniel Moore  
Ms. Mary Wallace

**Human Rights Advocate Representation:**

Carrie Flowers, Human Rights Manager

**Visitor**

Beverly Garnes, Human Rights Regional Manager

**Crater LHRC Secretary**

Ms. Fabri D. Claiborne

**Committee Members Absent:**

Ms. Audrey Wood  
Mrs. Mary T. Kindred

**Affiliates Present:**

*Adult Activity Services – James Scott*  
*Agape Unlimited Inc. I – Patricia Tucker*  
*Agape Unlimited Inc. II – Beatrice Johnson*  
*Benchmark Residential Services – Clarence Dilworth*  
*Dan-Poe-Dil, Inc. – Clarence Dilworth*  
*DePaul Community Resources – Peggy Ball*  
*Family and Youth Services – Angela Ford*  
*Happy Home Counseling Services – Quinn Wilson*  
*High Hopes – Jeronica Page*  
*JC HomeLife – Keith Blom*  
*John Randolph Medical Center – Seressa Richardson*  
*Low Ground Visions, Inc./Day Support – Chanda Batts Stevenson*  
*New Beginning, Inc. – Marilyn*  
*Phoenix and Peace – Marilyn Newby*  
*Progressive Adult Rehabilitation Center, Inc. – Felecia Daniels*  
*Pryor House – Jeronica Page*  
*Southside Regional Hospital – Inpatient – Sandra McCabe*  
*Southside Regional Hospital – Outpatient – Sandra McCabe*  
*TruCare Homes, LLC – Simone Harris*  
*Visions Family Services, Inc. – Shannon Primas*

**Affiliates Absent:**

Live 4 Life Inc.  
New Hope Youth Services, LLC

**I. Call to Order**

A quorum being present, Chair Edward Barlow called the Crater Local Human Rights Committee meeting to order at 5:40 PM at Taylor-Starkewood Enterprises 589 S. Crater Road, Petersburg, Virginia.

**I. Public Comments:**

None

**II. Approval of Minutes**

A motion was made and seconded to approve the minutes of the Thursday, April 12, 2012 meeting with corrections. Ayes: Mr. Daniel Moore. Mrs. Jean Grimes.

1. Progressive Adult Rehabilitation Center, Inc. - The February 27, 2012 incident did not occur at Osage House, but Day Support.

**III. Advocate's Comments**

Mr. Barlow informed the providers that Beverly Garnes will no longer be the Advocate for Crater LHRC. She has been promoted to the position of Human Rights Regional Manager.

Carrie Flowers introduced LaDonna Walters as the new Human Rights Advocate for Crater LHRC.

Ms. Flowers reported that the State Human Rights Committee cancelled their July meeting. The next meeting will be held on September 7, 2012 at the Southwestern Virginia Training Center.

**IV. Financial Report**

No report given

**V. Old Business**

Mr. Barlow informed providers should any compliance issues arise the following action would be taken if providers are deemed as non-compliant with their Cooperative Agreement due to failure to comply with the attendance and reporting requirements that have been established.

Letters relative to these issues of non compliance will be sent to the office of Licensing, specifically to the assigned Licensing Specialist and the Director of Licensing.

Thursday, July 12, 2012

Mr. Barlow commended affiliates for continuing to be in compliance with the Cooperative Agreement.

The Annual Reports for 2012 will be due during the January 10, 2013 meeting. The reports will be presented in alphabetical order.

Nominations for the 2012 Central Area Officers are as follows:

- a. Edward Barlow – Chairperson
- b. Jean Grim-Vice Chairperson
- c. Mary Wallace – Secretary

**VI. New Business**

Mr. Barlow reminded affiliates that due to changes with the Human Rights Advocate, ensure that the Human Rights Poster content is updated as well.

**VII. Event Report Statistics**

Reports from each provider on events occurring during the reporting period of April 1, 2012 – March 30, 2012.

- a) **Adult Activity Services** -  
15 counts of neglect.

On May 4, 2012 the Adult Activity Services/ Day Support was visited by their Licensing Specialist and a Human Rights Advocate. During this visit environmental issues were found at the Waverly Center. The issues included bugs and general cleanliness concerns. Services at the program were suspended that day at 3:00 PM. Eight of the Waverly clients are being continuing to receive services through the Emporia facility. The remaining clients are being served by other providers.

- b) **Agape Unlimited II**  
**Mental Health Support**  
No activity or changes to report.

**Intensive – In Home Support**  
No activity or changes to report

- c) **Benchmark Residential Services**  
On April 7, 2012 a client had fallen in the bathroom and hit his head on the sink. He suffered a laceration on the top of his head and was taken to the emergency room at Southside Regional Medical Center. The staff member reported that the client was walking toward the bathroom with his pants unfastened and falling around his knees. He tripped and fell. The client confirmed the incident. There were no allegation of abuse.

**Carson House**  
No activity or changes to report.

d) **Dan-Poe-Dil**  
**Wedgewood House**

On April 16, 2012 a staff member noticed the client had a laceration on her right arm. The client did not seem to be in pain or aware of the injury. An investigation was conducted. Generally, the client will inform staff of any injury, She was unsure how she hurt her arm. The residential counselor who assists the client with her bathing and hygiene routine did not notice an injury. The client was taken to the emergency room, where she received three sutures to the area. The investigation concluded the injury was not due to abuse or neglect, but that she hit her arm on something that caused the laceration.

A client on June 12, 2012 while being escorted by a staff member pulled away and fell to the floor, which resulted in him hitting his head and sustain a laceration to the back of his head. The client was taken to the emergency room at John Randolph medical center. The client and both residential counselors were interviewed. Both counselors stated the client was agitated because he did not receive a birthday gift as usual from his siblings and while being escorted to the bathroom he pulled away from the counselor and threw himself to the floor. In conclusion no abuse or neglect occurred.

**Church Road House**

No activity or changes to report.

e) **DePaul Community Resources**

On May 5, 2012 a client reported a sexual allegation from another client. There were no physical injuries, client #2 touched, kissed and fondled client # 1. The necessary authorities were contacted. Client #1 is being reinforced to know he is allowed to protect himself from inappropriate touch and should feel comfortable informing his social worker and care providers. Client #2 is participating in counseling. The care providers must increase supervision, bedroom doors will not be closed and 15 minute checks.

f) **Family and Youth Services**

Absent. No report

g) **Happy Home Counseling**

No report submitted. Still not licensed.

h) **High Hopes**

No activity or changes to report

i) **JC Homelife**

No activity to report.

Ensure report is submitted on the quarterly report form.

j) **John Randolph Medical Center** –

On May 24, 2012 the daughter of a female patient had several concerns of personal belongings being lost, not being dressed properly upon discharge, and not being seen by a medical doctor until four days later. The findings are as follows: personal belongings were located. Two medications were started late, staff education completed. The patient was seen in the ER prior to admission.

On May 24, 2012 the daughter of a male patient met with staff to discuss complaints of her father's care at the Riverview on the Appomattox. After meeting with staff of John Randolph Medical Center the daughter was satisfied, but explained she would like to have her father moved to another facility. However, on June 29, 2012 the patient passed away from a cardiac arrest. He was a DNR. He was in the hallway with staff when he had the heart attack.

On June 12, 2012 a patient met with staff to discuss concerns. The patient stated he was not allowed to make telephone calls, he wanted to be on a behavioral health unit, he stated the facility did not seem clean and the staff was inconsistent and rude. Upon investigation it was found that staff did limit telephone calls made, due to calls being long distance. The patient was transferred the previous night but attempted to hide a belt and cell in his room. When staff tried to obtain the items he would not relinquish them, therefore a search was conducted. This made the patient angry and he was transferred back to the initial floor. Housekeeping was notified of the patients concerns. The patient was satisfied.

On June 20, 2012 an 18 year female patient reported being raped by a male patient. Upon the arrival of police, the female would not give a report and information was inconsistent.

k) **Live 4 Life** – Absent; Non-compliance of Cooperative Agreement

l) **Low Ground Visions, Inc.**  
**Residential Service**

No activity to report.

**Day Support**

No activity to report.

m) **New Beginning, Inc.**

**Day Support**

No activity or changes to report

**Residential**

One emergency room visit on April 7, 2012. Client had muscle spasms

On April 14, 2012 a client fell from her bed during personal care performed by DSP. The DSP stepped away from the bed to retrieve clothing and did not engage the bedrails. The client sustained a head contusion from the fall and was transported to John Randolph Medical Center. The necessary authorities were contacted.

Ms. Flowers asked that a corrected copy of the report be done to reflect the incident of neglect.

n) **New Hope Home-** Absent. No Report Submitted

o) **Phoenix-N-Peace, Inc.**  
**Residential**

On April 20, 2012 an individual eloped. A staff member followed and watches the individual in the van. The individual later returned home with the staff member.

On April 23, 2012, an individual awoke unstable and sluggish. Vitals were taken and were normal. The individual was taken to John Randolph Medical Center to be evaluated. Results were normal.

On June 4, 2012 an individual left the residence without permission. He was later found in the back yard of the property near the trailers.

**Day Support**

On April 27, 2012 an individual became combative and would not calm down. Therefore, a staff member had to use therapeutic options. As a result an abuse allegation was taken and an investigation took place. The investigation proved unfounded. The staff member involved is to be retrained in behavior management and therapeutic options. A written reprimand was given for inappropriately diffusing the situation.

p) **Progressive Adult Rehabilitation Center, Inc. (P.A.R.C.) –**

**P.A.R.C Osage House**

On March 26, 2012 a client was hospitalized due to the results of their blood work. The client was admitted to John Randolph Medical Center for a blood transfusion.

On April 21, 2012 a client bent down to pick up a magazine off the floor and lost his balance and fell to the floor. He was immediately checked for injuries by staff, none were found. Due to being unstable, the client was taken to his primary care physician. Vital signs were normal.

Thursday, July 12, 2012

On May 7, 2012 a client was seen for a routine follow up. Due to the results of the lab work, the doctor recommended the client be admitted to John Randolph Medical Center on May 9, 2012.

**P.A.R.C Day Support**

On April 27, 2012 a client (Osage House member) became ill and was taken to their primary care physician. The client was later taken to John Randolph Medical Center and was diagnosed with pneumonia. He was scheduled for release on April 30, 2012, but due to complications he remained at the hospital until May 29, 2012.

On June 6, 2012 a client fell from a chair while playing a game. Staff examined the client, but no injuries were found. The client stated later that his shoulder hurt. He was transported to his primary care physician and then referred to John Randolph Medical Center for a X-Ray of his shoulder. No injuries were found.

**P.A.R.C Supported Living Services**

No Activity or Changes to Report

q) **Pryor House**

No Activities or Changes to report.

r) **Southside Regional Medical Center, Inpatient Services**

Each incident of restraints and seclusions were carefully monitored by a physician to ensure their safety and no harm to staff members. In all cases the staff and patients were debriefed.

On April 11, 2012 a 56 year female in timeout due to full blown mania without sleep and medication for several days.

On April 11, 2012 20 year old female in timeout due to being manic.

On April 12, 2012 20 year old female restrained for being psychotic, angry and could not be deescalated by medication and timeout alone.

On May 10, 2012 24 year old male in restrained for schizophrenic episodes and being told false information by police (stated he was allowed to smoke) led patient to become angry and make threats.

On May 21, 2012 19 year female retrained due to intense hallucinations and threatened peer with a fork.

On June 1, 2012 23 year female angry and psychotic behavior.

On June 5, 2012 40 year old male restrained due to becoming angry and aggressive due to not being able to return to the adult home.

On June 9, 2012 22 year old male restrained because staff felt threatened. The patient felt the restraints were unjustified.

On June 10, 2012 19 year old male restrained due to being unpredictable and aggressive outburst. Unable to debrief.

On June 11, 2012 19 year old male restrained. He walked into a female patient's room naked. He had psychotic episodes and was unable to be debriefed.

On June 20, 2012 25 year old male restrained for throwing things at staff members with combative behavior and aggressive outbursts. The patient has schizophrenic illness and mental retardation.

s) **Southside Regional Medical Center Outpatient Services** –

No activity or changes to report.

t) **T'LAB, Inc.** –

No activity or changes to report.

u) **TruCare Homes, LLC.**

No activity or changes to report

Mr. Barlow reminded Ms. Harris to complete the last page of questions on the last page.

v) **Visions Family Services** -

**Residential – Berkley House**

On April 21, 2012 – Allegation of Neglect, due to a staff member on duty, is observed at a club in Hopewell between the hours of 1am-3am. Following an investigation the abuse was substantiated. The staff member was suspended and later terminated.

**Day Support**

No activity or program changes

**Intensive In-Home**

No activity or program changes.

**Therapeutic Day Treatment**

No activity or program changes



**VIII. Announcements / Updates (Chairperson's Closing Comments)**

The next regular scheduled meeting will be held Thursday, October 12, 2012, 5:30 PM at Starkewood Counseling Services, 589 S. Crater Road, Petersburg, VA.

Family and Youth Services are responsible for refreshments during the next meeting. There have been changes to the reporting submissions. The dates must reflect the timeline on the Quarterly Report Form. Reports for the next meeting will be due on October 1, 2012 and should reflect the reporting period for June 17, 2012 – September 30, 2012. Thank you to Carlton Starke for providing the meeting location and T'Lab for providing refreshments.

IX. A motion was made and passed at 7:15 PM that the Local Human Rights Committee go into Closed Session pursuant to the Virginia Code 2.2-3711-A.15 for the protection of the privacy of individuals, their records in personal matters not related to public business. Ayes Carlton Starke, Daniel Moore.

X. A motion was made to reconvene back to open session. Ayes Daniel Moore, Carlton Starke. At the recommendation of the Crater Local Human Rights Committee Members approval has been granted for a client of DuPaul Community Resource whom resides with his mother to have the use of bedrails and seatbelt placed on his wheelchair.

**XI. Other Actions**

None

**XII. Adjournment**

There being no further business, the meeting was adjourned at 7:40 PM.

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Edward Barlow, Chair

(Date)

Crater Local Human Rights Committee Meeting  
Thursday, July 12, 2012